



# Welcome!

**WNY RPC Board of Directors**

**February 20, 2019**

**Quality Inn 8250 Park Road Batavia, NY**

**10AM to 12:30PM**

**Do we settle for the world  
as it is, or do we work for  
the world as it should be?**

- Barack Obama



# What are we doing today?

- Introductions
- Approval of Minutes
- Board Vacancies
- Updates from State and Key Partners
- Update from state co-chairs meeting/Old Business
- WNY Workgroups – updates
- 2019 Actions – what’s happening this year?!
- New Issues/Concerns



# Board Vacancies/Changes

1. Vicki Landes is now associated with Kaleida Health – Oishei Childrens' Hospital. She is responsible for the development and support of strategic initiatives that measurably improve the health and wellbeing of the kids and families of Western New York.
2. Jennifer Gesing of The Resource Center has accepted a position out of state and has stepped down from the board. This creates an opening for a new CBO-rural representative.
3. Andrew O'Brien from UPMC-Chautauqua (WCA Hospital) has retired. This creates an opening in the Hospital/Health System Stakeholder Group.



# Board Vacancies

- An individual who is employed by an organization providing Medicaid services to adults and/or youth that is based in a rural county (Allegany, Cattaraugus, Chautauqua, Genesee, Orleans, Wyoming) is eligible to run for the CBO-rural seat. The individual must be able to speak for the organization and have a significant decision making role. The person is filling the remainder of this term and is eligible to run for a full term at the end of this year.
- An individual who is employed by a hospital, health home, or FQHC and is able to speak for the organization and has a significant decision making role is eligible to run for the HHS seat. The person is filling the remainder of this term and is eligible to run for a full term at the end of this year.
- Elections for these seats will be held in April and the individuals elected will be seated at the May board meeting.
- If you are interested in nominating an individual please email Margaret and she will send the nomination form. An individual can self-nominate; MV will send nomination forms to them. She will also be sending a canvas letter to the master mailing list.



# Change to PFY Stakeholder Group

- We have had problems recruiting and retaining individuals for the youth advocate seats. This has been a problem state-wide amongst RPCs.
- The peer and family representatives met recently and discussed changing the composition of this group – their recommendation is to change from 2 peer, 2 family, 2 youth to 3 peer/3 family for the remainder of 2019. Vicki McCarthy will be working with Margaret to focus on developing potential youth candidates for the election this fall and we are hoping to return to the 2/2/2 composition for the next board term.



# Updates from State & Key Partners

- OASAS – Carol Cornacchio
- OMH – Chris Smith/Chris Marcello
- PPS:
  - Michelle Mercer, Millennium
  - Nathan Franus, FLPPS
- BHCC:
  - Value Network
  - Integrity Network



# Old Business/State Co-Chairs Meeting

- All board members should have received a copy of the minutes from the state co-chairs meeting. If you did not receive a copy please let Margaret know and she will re-send it to you.
- Are there any questions regarding the state co-chairs meeting?
- During the meeting Mark O'Brien brought up the board's concern re local planning and input into decisions regarding location of services.
- Do we consider that the message has been sent and that the motion to submit a statement can be considered to have been completed?





# Old Business, cont.

- At this time, the local MCO behavioral health group does not wish to expand their membership or scope due to their on-going need for internal dialog among MCOs.
- Request had been to discuss what metrics MCOs would be utilizing to measure success/compliance with VBP contracts. As part of this discussion what specific information will MCOs be requiring to be collected to analyze these metrics.
- Proposed: request that MCOs meet with representatives from BHCCs and the RPC.
  - [for more information about metrics and value see: [https://www.openminds.com/market-intelligence/executive-briefings/defining-value-is-key-to-provider-health-plan-conversations/?utm\\_source=February+8%2C+2019+Newsletter&utm\\_campaign=February+8%2C+2019&utm\\_medium=email](https://www.openminds.com/market-intelligence/executive-briefings/defining-value-is-key-to-provider-health-plan-conversations/?utm_source=February+8%2C+2019+Newsletter&utm_campaign=February+8%2C+2019&utm_medium=email) ]



# Work Group Updates

- **Childrens' Subcommittee:**
  - Conducted an update session on new services in mid-January. Continue to forward information from state agencies re updates to services and transition. Will be conducting community/provider education/input sessions in the coming months.
- **HHH Workgroup:**
  - Working on 3 sub-areas: transportation, outreach to non-traditional referral sources, messaging.
- **Workforce Group:**
  - Sent out survey to recent graduates of Masters' conferring programs in WNY re retention and knowledge base. Working on how to integrate enhanced BH information to CareerZone and JobZone.
- **OASAS 820 Residential Group:**
  - Working on issues related to OTDA regulations impacting OASAS residential programs. Pilot in Erie County w/DSS has expanded to additional agencies.



# Focus for 2019/Action Steps

- We have reviewed the minutes from 2018 Board Meetings and Workgroups; surveys completed by board members; 2019 local service plans; and state priorities. We have looked at recommendations from these sources and developed others based on input received from board members and other interested parties.
- Each of the recommendations were reviewed to see how they fit into the IPAC (**I**nform, **P**lan, **A**dvocate, **C**onvene) rubric.
- These are the recommendations for 2019:



# Inform

- Schedule community meetings in each county to inform consumers (clients, families) and organization's staff members about recent changes in the MMC arena
  - HCBS – what are these? Who provides them? How can I access these services? (HHH)
  - New Childrens' Services (CFTSS) – what are they? Who provides them? How can I access these services? (CS)
- Follow through with educational initiatives developed by various workgroups.
- Develop informational resource for school districts re BH services available in WNY. (CS)
- Develop a webinar for RPC members to learn more about where to access data and how it can be utilized. (BOD)
- Develop continuing education program on local housing resources directed to care managers and health homes staff. (BOD)
- Develop and/or work with MCTAC on a webinar on how to share information. Have the board recommend to all providers that this be part of a yearly training for all agency staff. (BOD)
- Work with PPS's to develop an education piece on integrated care – current models and how it has been implemented in this region. (BOD)



# Plan

- The WNYRPC will continue to monitor regional concerns and will recommend appropriate responses, including formation of new workgroups, to address identified concerns.
- Plan regional stakeholder meeting for October 2019. Do we want to utilize this time to hold a community conversation re changes in the provision of behavioral health services? (BOD)
- Develop a webinar reviewing the role of peer services. (BOD)
- Develop a webinar on what VBP means to the direct care staff. (BOD)
- Work with additional counties to expand Erie County DSS pilot project to enroll clients in public benefits when entering 820 programs. (820)
- Complete inventory of BH training programs for WNY region. (WF)
- Investigate regional trends re client perception of care reports. (BOD)
- Research state and national models for housing programs utilizing harm reduction models versus abstinence based models. (BOD)
- Research if there is an available webinar or training on complying with 42CFR Part 2 that can be made available for all BH agencies. (BOD)
- Develop a training for non-BH organizations (legal system, DSS, PMDs) on information sharing. (BOD)
- Develop a webinar on warm hand-offs including links to local services and providers. Make this available to all BH organizations and PMDs/Family Medicine providers in the WNY Region. (BOD)



# Advocate

- Advocate for changes in the process to admit individuals to OASAS congregate facilities. (820)
- Advocate for changes to HCBS manual particularly related to 60 mile travel cap and 60 minute billing for vocational services. (HHH)
- Advocate for increased access to HCBS for individuals enrolled in MH/SUD housing programs. (HHH)
- Advocate for increased integrated housing programs. (BOD)
- Advocate for change in Medicaid regulation that client must have a face-to-face assessment by a MD for a referral for community housing. Can't this be completed by a qualified medical professional (RN, PNP, NP, PA)? (BOD)
- Advocate for developing increased continuing education hours for PMD/Family Medicine staff on working with clients with BH concerns. (BOD)



# Convene

- Schedule a multi-regional meeting (WNY and FL) to discuss congregate care concerns with OTDA. (820)
- Convene the 8-county region to discuss accomplishments of the RPC and future plans. Solicit nominations for 2020 BOD. (BOD/KC)
- Convene stakeholder groups on the role of peer services in WNY. (BOD)
- Sponsor a community meeting regarding BHCCs and their role in providing behavioral health services. (BOD)
- Convene a systems conversation between hospitals providing inpatient behavioral health services and interested CBOs (including residential providers), and DCSs. (BOD)
- Continue to provide facilitation for various workgroups/subcommittees.
- Sponsor a networking/education event for HCBS/HH/MCOs. (HHH)





# Reminders!

- A draft of the OMH tele-mental health regulations is available. Comments are being accepted until March 10<sup>th</sup>.
- Board meeting attendance is important:

| Stakeholder Group | WNY Average 2017-2018 | State Average 2017-2018 |
|-------------------|-----------------------|-------------------------|
| DCS               | 64%                   | 71%                     |
| CBO               | 62%                   | 78%                     |
| HHS               | 78%                   | 65%                     |
| PFY               | 79%                   | 67%                     |
| MCO               | 66%                   | 77%                     |





# Upcoming Meetings

- March 12 – HHH workgroup BestSelf 3176 Abbott Road Suite 800N
  - 9:30-11:30
  - Discussion topics to include Q&A with MCO representatives and reports from subgroups
- March 14 – OASAS 820 Residential Redesign Group RASI 920 Harlem Road
  - 9:30-11:30
  - Discussion topics continue re OTDA regulations
- May 14 – HHH workgroup Community Services for Every1 (location to follow)
- Workforce group to schedule a meeting for March to discuss survey recommendations
- Children’s Subcommittee to schedule a meeting for April.



# New Board Dates

- May 15, 2019                      Horizon Health Services  
55 Dodge Road, East Amherst
  
- August 21, 2019                    Southern Tier – location TBD
  
- November 20, 2019                Location TBD
  
- All meetings are 10AM to 12:30PM



# Happy Trails . . .

